



# Relationships Improvement Matrix

by David Koutsoukis

| 4 KEY QUALITIES OF QUALITY TEAM RELATIONSHIPS |                         |           |         |               |  |
|---|-------------------------|-----------|---------|---------------|--|
|   | Respect                 | Awareness | Empathy | Communication |  |
| 7 HIGH-IMPACT LEVERS                          | Value Relationships     |           |         |               |  |
|   | Understanding of Self   |           |         |               |  |
|   | Understanding of Others |           |         |               |  |
|   | Communication Styles    |           |         |               |  |
|   | Embrace Diversity       |           |         |               |  |
|   | Regular Interaction     |           |         |               |  |
|   | Safe Environment        |           |         |               |  |

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